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RETURN POLICY

Last updated September 22, 2021

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund only. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within seven (7) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

RETURN PROCESS

To return an item, please email customer service at renee.lustertan@gmail.com to obtain a Return Merchandise Authorization (RMA) number. After receiving a RMA number, place the item securely in its original packaging, and mail your return to the following address:

Luster Tan

Attn: Returns

RMA #

120 W 2nd Street

521

Dayton, OH 45402

United States

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least thirty (30) days from the receipt of your item to process your return. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

EXCEPTIONS

The following items cannot be returned:

● Online Courses

● In-Person Training Classes

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

Please Note

● Sale items are FINAL SALE and cannot be returned.

● ALL in person training and digital purchases such as our online courses are non-refundable due to their digital nature. If you have a technical issue with your purchase, please contact us so we can assist you.

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

renee.lustertan@gmail.com